

SKODA | VOLKSWAGEN

Škoda Auto Volkswagen India Private Limited

Case Study

Canteen Management System

Škoda Auto Volkswagen India

Introduction

A canteen management system is a software solution that helps organizations automate and streamline their canteen operations.

It is a seamless solution designed to streamline operations, enhance efficiency, and elevate the dining experience for customers and staff alike.

These systems can be used to manage tasks such as menu planning, inventory tracking, order taking, and payments.



Earlier System

Coupon Based System

11 Canteen Halls & 17 Pantries

Around 6000 Employees

Various Types of Users

Manual Guest Coupons

Decentralised system



Drawbacks of Existing Manual System

01

Tracking Issues

Tracking coupon usage can be tedious and may cause accounting errors.

02

Redemption Challenges

Complicated redemption processes can frustrate customers and slow down service.

03

Potential for Fraud

Without proper controls, coupons can be misused or duplicated, leading to financial losses.

04

User Confusion

User may be confused by multiple coupon types or expiration dates, leading to dissatisfaction.

05

Implications of No Monthly Consumption Limit

No way to set a monthly limit on the canteen menu for staff.

06

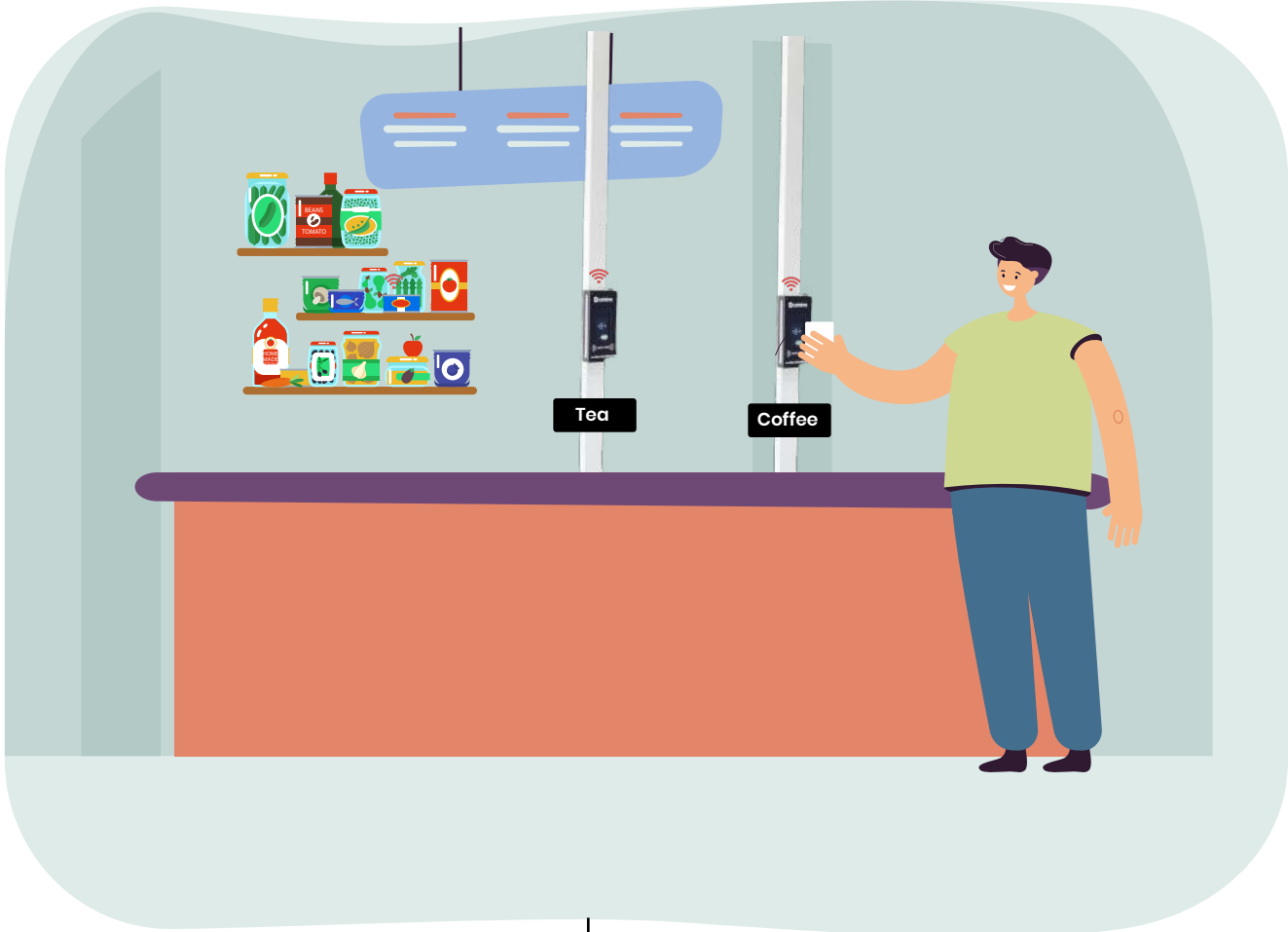
Data Collection Limitations

No Live Data insights of consumptions and no data availability for Analysis



Solution Flow

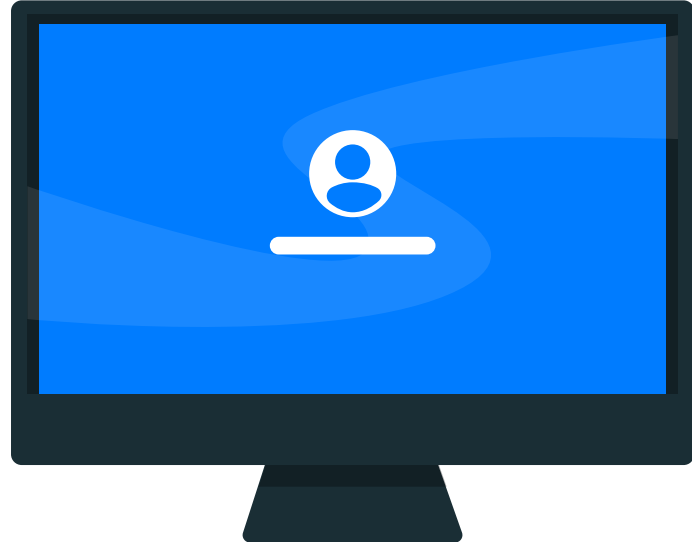
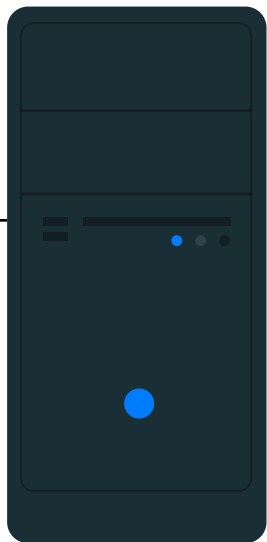
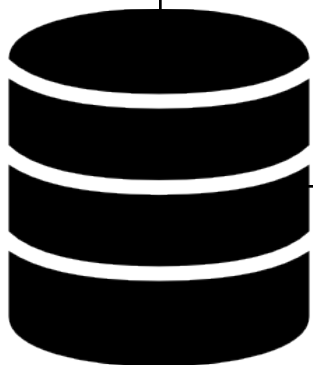
Pantry



Canteen Hall



Server Communication **wifi** 



Cafelive Software

- Meal Time Setting
- Meal Price Setting
- Report Generation

Canteen Solution Summery

Total No of Employees **5780**

No. of Canteen Machines Installed **64 Machines**

Total Canteen Halls **11**

Total Pantries **17**

Bifurcation of Installed Machines

30 Machines For Canteen (Breakfast/Lunch/Dinner)

34 Machines for Pantries (Tea/Coffee)



Advantages of System

Staff Scheduling and Management | 01

Cost Management | 02

Maintain Transactions | 03

Track of Balance/total taps | 04

Authorized Access | 05

Environmentally Friendly | 06





Thank You

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